



SEEPZ SEZ AUTHORITY

No.: E-OPT-12/133/2022-Security Section/04

Date: 24/04/2023

Responses to Pre-bid Queries

Tender Title: Security Manpower Service (Version 2.0) – Government Special Economic Zone

Tender ID: GEM/2023/B/3353347

SN	Index and Page No.	Description of Clause as per RFP	Query raised by bidder	Response from SEEPZ
1	GeM bid document Page no. 12	Buyer Added Bid Specific Terms and Conditions, serial no. 7 - Forms of EMD and PBG	<p>We have participated in the cancelled tender and submitted Bank Guarantee for Rs. 16,46,964/- on SFMS Plat form and advised State Bank of India, 11 Parliament Street, New Delhi about issuance of BG by UBI and they have confirmed the receipt of BG under SFMS Plat form. Attaching herewith copy of BG for Rs. 16,46,964/- and confirmation from SBI New Delhi. Whether we can attach the copy of this BG instead of providing new EMD of Rs. 15,72,098/- by way of Bank Guarantee or Bank Transfer to Seepz's account with CBI.</p> <p>In case new EMD for Rs. 15,72,098/- whether we can make EMD payment through BG or Transfer to Seepz's account with CBI. In case of Bank Guarantee, no format is provided. Please provide the BG format so that we can do the needful.</p>	<p>Yes. The earlier EMD shall be refunded.</p> <p>For EMD submission of new published GeM bid kindly refer GeM bid Document page no. 12</p> <p>Buyer Added Bid Specific Terms and Conditions, serial no. 7 - Forms of EMD and PBG. - Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name</p>

2	Page no. 11	<p>C. Terms and Conditions C.2. Service Provider's Obligations (c) Issue of photo identity card & other equipments</p>	<p>It is mentioned that the Service Provider should provide 7 equipment such as (1) 2 nos of Uniform and Badge as per PSARA, (2) 1 No. Hand held Baton, (3) 1 No. Hand Torch, (4) 1 No. Raincoat, (5) 1 No. Gum boot, (6) 1 No. Note Book & (7) 1 No. Pen to all contract employees. Need clarity whether the cost of these items will be reimbursed by Seepz Authorities or the cost should be included in the Service Charges to be quoted.</p>	<p>As mentioned in ATC clause C.2.C.(iv) Service provider should provide the following equipments at a cost inclusive in their service charges i.e. between GeM notified 3.85% to 7% as quoted by the successful bidder</p>
3	Page no. 23	<p>Format of Financial Bid</p>	<p>Also need some clarity on Service charges clause – It is mentioned the service charges should be inclusive of all misc. items to be provided and the charges should be between @ 3.85% to @ 7.00%. Whether the vendor can quote SERVICE CHARGES @ 3.85% or it should be more than 3.85% (in case vendor wants to quote service @ 3.85%). i.e. in case any vendor want to quote service charges @ 3.85% then the total price including service charges will be Rs.8,16,31,194.47</p> <p>Need confirmation that since the minimum services charges to be quoted @ 3.85 %, then the minimum price quote including service charges should be Rs.8,16,31,194.47 (Bid Value Rs. 7,86,04,905.60 + Service Charges Rs. 30,26,288.87) and any quote below this amount will be dis-qualified.</p>	<p>Please refer to the ATC clause for format of financial bid wherein it is mentioned that <i>the bidders are liable to quote only the service charges (without amending or tempering the Appendix G1) as per GeM OM no. F.6/1/2023-PPD dtd. 06.01.2023 i.e. between @3.85% to @7.00%.</i></p>

4	Page no. 3	Financial Evaluation Process	<p>Need clarity in case 2 or more tenderers are quoted the same service charge – how L1 will be decided?</p> <p>If multiple L1 bidder are there then which methodology will use to select L1 bidder for award of work.</p>	<p>Please refer to the ATC clause for Financial Evaluation Process it is mentioned that <i>"in case of any technical issues/multiple L1 in identifying the successful lowest bidder using the system-generated comparison, the evaluation committee shall select a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system as per Gem Terms and Conditions (GTC) 4.0 version 1.9 clause no. 4(xiii)(h)(a) dated 31st March 2023"</i></p>
5			<p>Under GeM we need to attach price break up format. No price break up format is provided. Requesting you to provide price break up format so that we can fill up the same and upload.</p>	<p>Please refer to ATC clause of Format of Financial Bid wherein it is mentioned that <i>"The tender is published on GeM - Security Manpower Service Version 2.0 Category and the bidder is liable to quote only the service charges (without amending or tempering the Appendix G1) as per GeM OM no. F.6/1/2023-PPD dtd. 06.01.2023 i.e. between @3.85% to @7.00%. The Service Charge includes the cost of all the consumables that are to be provided by the Service Provider during the contract period."</i></p>
6			<p>Whether we should continue with the existing man power or we can replace all 188 people</p>	<p>The successful bidder has to decide in the matter.</p>
7		ePBG Detail OF TENDER GEM-BID	<p>ePBG Percentage 3% is mentioned. Kindly clarify the bid security is 3% or 2%</p>	<p>ePBG is the monetary guarantee to be furnished by the successful bidder for due performance of the</p>



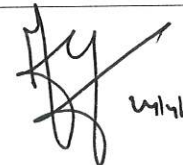


8	Page no. 52	Appendix G1 of Scope of Work	Bid Security (2% of estimated) 1572098 is given Kindly clarify the bid security is 3% or 2%	terms of contract. Bid security/EMD is monetary or financial guarantee to be furnished by a Bidder along with its tender. Hence, bid security is 2% of the estimated value and ePBG is 3% of total contract value.
9	Page no. 52	Appendix G1 of Scope of Work	Order dt. 28.09.2022, Office of the Chief Labour Commissioner, Ministry of Labour & Employment, Government of India – https://clc.gov.in/clc/node/706 is uploaded Kindly amend with the latest notification dated 01.03.2023	Accepted. The minimum wages mentioned in Appendix – G1 are as per the latest notification of Order dt. 03.04.2023, Office of the Chief Labour Commissioner, Ministry of Labour & Employment, Government of India – https://clc.gov.in/clc/node/720 .
10	Page no. 52	Appendix G1 of Scope of Work	Minimum Wages @897 is considered for Security Supervisor and Security Guards The basic + vda considered for both the category are same, need to add certain allowances for supervisory grade.	The wages mentioned in the Appendix – G1 are frozen.
11	Page no. 52	Appendix G1 of Scope of Work	ESIC is not applicable as minimum wages has crossed the limit of Rs.21000/- Since ESIC is not applicable, as per the rules. It is requested that 3.25% minimum be considered as medical charges to meet the medical expenses	The minimum wages requirements and salary components are fixed as per Appendix – G1.





12	Page no. 52	Appendix G1 of Scope of Work	Insurance to be taken out by the Service Provider Since they are not covered under ESIC Act, what type of insurance is required by SEEPZ. We need to deduct approx 500 pm from the guards against insurance and general liability insurance coverage.	Please follow the Activity Schedule in ATC.
13	Page no. 14	Applicable leave	There is no leave provision in rate. Please clarify as how to provide casual leave.	Kindly refer ATC clause C.C2.I Applicable Leave.
14	Page no. 14	Payment of Gratuity Act, 1972	There is no leave provision in rate. Please clarify as how to provide casual leave.	
15	Page no. 52	Appendix G1 of Scope of Work	Total is $162+26 = 188$ whereas in price breakup it is $180+8 = 188$ please clarify, Supervisor total including reliever is 9 whereas in breakup is 8	Accepted. Please refer corrigendum.
16			With respect to GEM BID bearing no.GEM/2023/B/3172825 cancellation, when will our earlier EMD refunded	Yes. It is already under process.
17	GeM bid Document	EMD Exemption	Whether EMD can be exempted for MSME registered bidder. Please confirm.	Yes. Kindly refer GeM bid document Clause "(a) EMD Exemption - The bidder seeking EMD

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	Page no. 2			<p><i>exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy."</i></p>
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